

I am giving a Zoom presentation and my internet connection is disrupted.

Help! What do I do?

1. Immediately **call any one of these phone numbers** to connect to Zoom:

Dial (for higher quality, dial a number based on your current location):

US: +1 301 715 8592 or +1 312 626 6799 or +1 646 876 9923

or +1 253 215 8782 or +1 346 248 7799 or +1 669 900 6833

2. When prompted, type in the **Webinar/Meeting ID** and press #.

- The Webinar/Meeting ID is the same number you type in to connect to your Zoom session in your browser or Zoom application.

3. When prompted, type in the Participant ID (= password) and press #.
This will be given to all participants before the DNP meeting.

BEST PRACTICE: write this down somewhere before your presentation so that you have it written in case of an internet connection problem.